

A high-angle photograph of a modern outdoor patio. A pergola with a grey metal frame and a translucent grey polycarbonate roof covers the area. Underneath, there is a wooden armchair with a light beige cushion and a dark brown throw pillow, another wooden armchair with a light beige cushion, and a wooden sofa with a light grey cushion and a grey throw pillow. A wooden coffee table with a slatted top holds a tray with a teapot, cups, and a vase of white flowers. The furniture is on a dark brown rectangular rug. The patio is paved with large, light-colored square tiles, and the surrounding area is covered in gravel and green grass. In the background, there are dense green bushes and trees.

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# Outdoor Furniture Care Guide.



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# Get ready to make your backyard great.

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Thanks for having us over!

We've created this booklet with valuable care and maintenance information to help you keep your new furniture in optimal condition.

Follow these basic steps and your new furniture will be the star of your backyard for years to come.

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*Cheers!*  
*Trade Tested*

## + WARRANTIES

Please see our website product pages for the warranty that applies to your specific product.

MAKE YOUR BACKYARD GREAT.

# PU Wicker / Rattan.

## + DAY TO DAY MAINTENANCE

Synthetic or PU wicker/rattan is a high-quality & durable outdoor furniture option. It can be kept outside all year, although during temperatures under zero degree we would still advise you to store it indoors or cover it with a breathable cover to avoid freezing & cracking.

You can significantly extend the life of synthetic wicker and rattan by cleaning it correctly and by preventing damage to the wicker threads. Do not neglect your outdoor furniture. It is a good idea to take a vacuum with a brush attachment to your wicker/rattan to remove ground in dirt, or remove stains with a damp brush or soft cloth. Follow up with the cleaning instructions below and leave to dry in the sun, or wipe down with a dry towel.

Like any indoor furniture, we also recommend using coasters or pot stands for outdoor furniture if you would like to prevent rings and marks from hot, wet or greasy vessels.

## + CLEANING

All you need to clean with is a bucket of lukewarm water, a soft sponge or cloth such as a microfibre cloth, and a non-scouring pH-neutral detergent such as dish washing liquid. It is a good idea to gently rinse down the furniture with cold water afterwards to remove any excess soap.

Do not clean your rattan and wicker furniture with any scouring or bleaching agents or all-purpose cleaners as they can lead to tiny cracks in the poly threads which will accumulate dirt or cause the furniture to age/discolour. If you cannot effectively clean the surface with a simple detergent solution then we would recommend the use of a plastic cleaner from your local hardware store.

**DO NOT** attempt to dry your PU furniture with a hair dryer, heater, or any other direct heat source as this can significantly damage the materials.

# Wood.

## + DAY TO DAY MAINTENANCE

With correct care, wooden outdoor furniture items can be left outdoors permanently. Clean and oil your timber furniture regularly to prolong its life. Remove any dirt with a stiff brush, then apply your timber oil with a clean cloth or clean paintbrush. Leave for a few hours and wipe off excess.

To prolong the lifetime of your outdoor furniture, store it in a dry location during periods of cold or wet weather. Note that over time, all wooden furniture will naturally change to a grey colour when left exposed to the elements.

## + CLEANING

Pooling water & wood are not friends. When cleaning, don't let water pool on your furniture, as this may cause discolouration, swelling & cracking. Wipe down your wooden furniture with a barely damp microfiber cloth to remove dust and grime, then wipe dry with another microfiber cloth before adding oil or polish. For tough stains, use a stiff brush on dry wood, followed by the damp cloth method. Do not use metal brushes such as brillo cloths, abrasive cleaners, or silicone based products as this may damage any pre-applied protective surface or scratch your wood. Care should be taken to avoid extreme heat conditions, moisture and light, as these can cause the wood to swell, shrink or start to show signs of cracking. e.g proximity to heat pumps, log fires etc.

## + NATURAL WOOD AGING - DISCLAIMER

Solid wood naturally can crack & split over time as it acclimatises to its surroundings & this is therefore not considered a fault. Timber grain is often visible and will vary from piece to piece in direction and size, unfortunately this cannot be avoided and no two pieces will be identical. Likewise, different pieces of timber are used in each piece and variations in colour and variety is unavoidable.

# Fabric.

## + DAY TO DAY MAINTENANCE

We choose high quality weather resistant fabrics for our outdoor cushions and pillows for their ability to withstand the elements. These fabrics are easy to maintain and we recommend cleaning your cushions regularly throughout the year or any time they become visibly dirty, to ensure they remain looking their best - see our cleaning instructions below.

Although our outdoor fabrics are generally pretty durable, we do recommend storing your cushions inside, in the shed, or in one of our storage boxes during winter months or heavy rain.

This ensures they stay in tip top condition & don't get blown around when it's a bit blustery out there!

## + CLEANING

Always blot (don't rub) liquid spills or stains on outdoor fabrics with a clean, dry cloth. For oil based spills, apply a non abrasive absorbant such as corn starch, then remove with a straight edge. Use a dry brush to clean off any excess dirt. Always air dry your cushions & covers.

Removable covers can be washed in the washing machine with closed zippers, cold water, and on a delicate cycle. Use no more than a regular amount of washing liquid or powder per load.

**DO NOT** apply heat or use devices such as a tumble dryer, heater or hair dryer to dry your outdoor fabrics as this can cause irreparable damage.

Be aware when hanging cushion covers to dry, pegging can sometimes cause dents and/or wearing down of fabrics.

# Metallic surfaces .

## + DAY TO DAY MAINTENANCE

Be gentle with any metallic surfaces on your furniture - being rough when using, moving, stacking or cleaning metallic surfaces can cause blemishes in the power coating or galvanising, which will then be susceptible to rust.

Try not to touch your furniture with greasy or sunscreen tainted hands as this can cause marking. Like any indoor furniture, we also recommend using coasters or pot stands for outdoor furniture if you would like to prevent rings and marks from hot, wet or greasy vessels.

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## + CLEANING

When it comes to cleaning metallic surfaces, avoid using any acid, solvent or alcohol-based cleansers, abrasive brushes or pads that may scratch the surface.

You can clean your metallic surfaces with luke-warm water & a drop of dish liquid is the best gentle solution for galvanised steel.

Wipe down your furniture with soapy water using a microfiber cloth, then wipe dry with another dry microfibre cloth. Be sure to wipe away any water from bends/joints to prevent rust.

# Concrete.

## + DAY TO DAY MAINTENANCE

It's important to understand that concrete is concrete; it is porous, so if the protective surface is removed, it will become more susceptible to spills & stains. Be sure to follow our cleaning instructions below to prevent this. If, over time, the pre-existing sealant wears down, you can apply a new coat of concrete sealer from your local hardware store.

Concrete is tough, but don't jump or stand on your concrete furniture if you want to prolong its life. Avoid any vigorous knocks with hard items as concrete can chip. Be careful not to drag or push any objects such as cups, platters or vases across your concrete surface to avoid scratching.

Like any indoor furniture, we also recommend using coasters or pot stands for outdoor furniture if you would like to prevent rings and marks from hot, wet or greasy vessels.

## + CLEANING

Do not use traditional heavy acid cleaners, which are formulated and may be suitable for commercial concrete installations or pool servicing. These acids are too caustic for use on outdoor concrete furniture, especially when coated with a sealant.

To wash your concrete surface, wipe down with a clean microfibre cloth, luke warm water & dish liquid. Follow up with a spray down with a medium pressure garden nozzle on your hose - this will be enough pressure to lift any engrained dirt from the surface. Wipe dry with another clean cloth.

# Glass Table Tops.

## + DAY TO DAY MAINTENANCE

Although tempered glass is a little more forgiving on the eye when it comes to scratches, it is best to keep sharp edged objects off your glass table top - such as toys, hard cover books, and be careful not to drag items such as platters with rough bases.

Like any indoor furniture, we also recommend using coasters or pot stands for outdoor furniture if you would like to prevent rings and marks from hot, wet or greasy vessels.

During rough weather, we recommend either moving your table inside, or tying down any objects from your yard that may 'go flying' into your glass table. The last thing you want is a planter or a large toy to go crashing through the glass table top!

## + CLEANING

Tempered glass is easy to clean, but it is also very easy to damage.

Any small particles dragged over tempered glass repeatedly will scratch it, as will any rough surface rubbed against it.

The safest gentle solution for washing your tempered glass is dish liquid & warm water with a microfibre cloth. Ensure the cloth is clean and does not have any debris that may scratch your glass surface. Use a second clean, soft cloth to buff the glass dry.

# Solid Plastics.

## + DAY TO DAY MAINTENANCE

Plastic outdoor furniture can be used full-time outdoors as it is built specifically to handle all the harsh outdoor environment can offer. However, this is not to say that you won't see sun fade or brittleness over time.

If you are bothered about long term colour fade, store your plastic furniture in the shade or inside your shed when not in use to prolong its colour life.

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Although solid plastic is tough, don't stand on, dance on, or lean/swing back on your plastic furniture - snapping and cracking may occur if mistreated.

## + CLEANING

Plastic furniture has a surface that typically won't hold onto dirt and grime, so simply rinsing with water and wiping with a clean cloth on a regular basis will keep it clean.

Brittleness can be accelerated by abrasive cleaners, so avoid these & use luke warm water & dish liquid instead.

Sometimes when white plastic ages it can yellow. If your plastic furniture (one day) gets to this stage, you can then override the abrasive cleaner rule above & apply a small amount of Ajax & warm water with a soft cloth.

## **+ CONTACT US**

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